

Information about our Contact Lens Services

Advancements in contact lens technology offer the potential for successful contact lens wear to most of our patients. Because contact lenses are medical devices placed on the eyes, they require expert fitting and careful instruction, as well as conscientious care and compliance with recommended follow-up examinations to maintain the healthy functioning of your eyes. To insure your contact lens success, we would like to familiarize you with our contact lens procedures and policies.

The Eye Exam

Before you can be fitted for contact lenses, a complete medical and refractive examination is necessary. This exam is critical to assuring the good health of your eyes and ruling out the possibility of any unsuspected, underlying condition which may prevent contact lens use. If contact lenses are feasible, the complete eye exam will help us select the most appropriate lens material and design. After your initial exam, there will be a yearly contact lens evaluation fee of \$30.00 which covers the additional exam services required to address needs specific to contact lens wearers.

Contact Lens Fitting

The goal of contact lens fitting is to find the most appropriate contact lens for your optimal comfort and vision. A large variety of types, styles, materials, sizes and colors are offered. We are committed to taking the time and making the effort to fit you properly. Although many patients need only one fitting session, some require several appointments. In our experience, the extra time, effort and patience are very worthwhile, both for your ultimate satisfaction and the health of your eyes. The fitting fee charge varies depending upon the type of lens you and the doctor choose. The fitting will be concluded when your doctor feels the lenses are working and fitting properly and you are satisfied with the vision and comfort of your contact lenses.

If you currently wear contact lenses, please bring in your most recent contact lens prescription or lens boxes as well as disinfecting solution for the doctor to review.

Fitting/Follow-up Fee Includes:

1. The fitting
2. A starter lens care kit
3. The insertion and removal training sessions as needed
4. Follow-up visits as deemed necessary up to 3 months by doctor and lens type
5. Original trial lenses for contact lens fit, if required

Fitting/Follow-up Fee Does Not Include:

1. The medical eye exam
2. Annual contact lens evaluation fee
3. Medical visits not directly related to lens wear
4. The contact lenses

Insertion and Removal Training Session

During the appointment, our optician will provide personalized instruction in the safe care and usage of your new lenses. Should further time be required, we will be happy to schedule an additional session (without charge). Upon completion of a successful insertion and removal session, you may begin wearing your lenses and we will schedule your first follow-up appointment. When your instruction session is complete, you will be asked to sign the agreement below.

"I have received a copy of the AHEC Contact Lens Services Agreement. I understand the importance of adhering to the proper lens care procedures and instructions I have received. I understand that I am responsible for scheduling and keeping my appointments and that failure to do so could result in damage to my eyes or contacts."

Follow-up Appointments

One or more follow-up appointments will be necessary to assure that your contact lenses continue to fit well and your eyes remain healthy. Charges for follow-up visits during your contact lens fitting are included in the fitting fee. Your doctor will advise you as to when the best possible vision and fit have been attained with your contact lenses. At this point, you will need to determine if the vision and comfort are acceptable and if so, a final contact lens prescription will be written.

Ordering Contact Lenses

Contact lenses can be ordered at any time after the fitting is complete. You can order as many lenses as you would like; however, refunds will not be given if your prescription were to change in the future. We require annual exams to check fit and power. For your safety, we are not able to refill prescriptions more than one year old without another exam. Written prescription will be given at your request and will expire twelve months after your last exam date.

Payment

Fees for the comprehensive exam, contact lens fitting, or annual contact lens checks are due at the time of service. All specialty or custom made lenses are ordered with a warranty to guarantee they are returnable within 60 days. Replacement contact lenses will only be dispensed when original lenses are returned to our office. You will be responsible for the replacement cost of lost or damaged lenses. When custom lenses are ordered, the patient must pay 50% of the contact lens fee at dispense and the remainder at the first follow-up appointment. For mailed contact lenses, full payment must be received prior to shipment. Appropriate shipping charges will be applied.

Lens Changes

If a patient originally fit with one lens requires a change to a more expensive lens, the difference will be charged. Any lens changes made after the three month follow-up visit will incur a nominal refitting fee.

Refunds

With all of the new advanced materials being used to make contact lenses and our extensive experience fitting lenses, we have very few patients who are unable to wear contact lenses. If, however, either you or your doctor decides to stop the fitting of the contact lenses, a refund of the cost of the lenses may be given during the warranty period. There will be no refund of the fitting fee.

I certify that I have received a copy of the AHEC Contact Lens Info

Patient / Parent Signature

Date